

INTEGRATED MANAGEMENT POLICY

EQS CERT's Integrated Policy is excellence in the provision of services in the areas in which it operates, continually improving the performance of its Integrated Management System, giving priority to ethics, safety, health and the preservation of the environment.

The main guidelines:

- To be recognized by partners and the market in which it operates as an innovative, agile and flexible company;
- To achieve a representative share of the national and international market and guarantee the profitability of the business;
- To qualify, train and involve all employees and subcontractors, increasing their commitment to the quality and safety of activities, health, environmental awareness and social well-being;
- Achieving a level of excellence in the service provided, exceeding our clients' expectations in order to guarantee their full satisfaction and the creation of sustainable value;
- To guarantee good professional practices and quality in the supervision, inspection, testing and certification of products and people provided to our clients;
- Ensure that employees involved in the inspection, testing and certification of products and people carry out their work in a consistent manner, in accordance with the accreditation standards;
- Working in partnership with suppliers to continuously improve service provision;
- Promote objective, sustainable Business Continuity Management, guaranteeing the recovery of its work environment/service provision, regardless of events that may interrupt its activities and have consequences for the company;
- Comply with legal and other sector requirements, particularly with regard to Quality, Environment, Safety and Occupational Health;
- Establishing and reviewing quality, environmental and safety objectives and targets;
- Eliminating hazards and minimizing the significant risks of the activity as a way of preventing work-related injuries and health problems and providing safe and healthy workplaces;
- Make workers aware that they should not start work until they have carried out their LMRA (last minute risk assessment) and make all workers and subcontractors aware of the Life Saving Rules, so that they understand their value;

- Allow all workers to stop work without negative consequences if they have doubts about the safety of their activities;
- Understand the needs and expectations of workers through processes of consultation and participation of all employees;
- Reduce pollution by identifying and controlling the aspects and impacts caused to the environment through environmental management programs;
- Not allow child labour, forced labour, discrimination, harassment or illegal punishments in its area of operation;
- Provide a safe and transparent environment, promoting human rights and citizenship;
- Ensure that risks and opportunities are identified as a preventive tool and with a view to creating value;
- Ensuring the integrity of its services through compliance with its Code of Ethics;
- Ensure the impartiality and independence of Laboratories, Inspection Bodies, Certification Bodies and their staff, guaranteeing that they do not participate in the design, production, sale, installation, maintenance or distribution of the items they test, inspect or evaluate, but also of similar items from competitors, nor do they provide any other technical consultancy service based on the tests, inspections and evaluations carried out.
- Commit to complying with the requirements of the standards implemented and continuously improve the effectiveness of the management system.

This policy will be available to all interested parties and will be reviewed periodically to ensure its suitability.

Maia, June 13th, 2024

The Management